

CurrentCare and COVID-19 Testing – Frequently Asked Questions

Am I required to enroll in CurrentCare to get my test result?

You can decide whether or not you'd like to 'opt-in' to CurrentCare and CurrentCare for me. CurrentCare is Rhode Island's *Health Information Exchange*, run by the Rhode Island Quality Institute. We are not a lab or a medical provider. Our role is to receive and make available to your providers, different kinds of data like lab results, imaging results, medications, and hospital encounters from many different organizations who send that data to us. You are able to see that information as well, if you are 18 or older and also enroll in CurrentCare for me.

If you prefer not to enroll in CurrentCare and wish only to see the results of your Covid-19 test, please refer to the FAQ sheet on the state website:

<https://health.ri.gov/publications/frequentlyaskedquestions/RI-COVID-19-Testing.pdf>

How secure is my data?

When you enroll in CurrentCare, we *do not* collect financial identifiers such as your social security number or insurance information. All data in your CurrentCare record is protected in accordance with strict [policies and procedures](#), as well as the [Rhode Island Health Information Act of 2008](#).

I successfully signed up for CurrentCare and for CurrentCare for Me; when will I see my COVID test results?

If you are enrolled in CurrentCare, the result may take from 4 – 8 days to appear in your CurrentCare for Me record. Test result turnaround time depends on several factors, including the laboratory conducting the testing and the time a specimen is collected and transported to the lab. Test results may be delayed for several reasons. Some delays may also be due to heightened national demand for testing supplies such as reagents.

I signed up my (minor) child for CurrentCare, but I cannot sign them up for CurrentCare for Me? How can I see their COVID test results?

CurrentCare for Me is only available to those who are at least 18 years of age. Please check with your child's doctor to obtain the test results.

I signed up for CurrentCare and CurrentCare for Me, but don't know how to log into CurrentCare for Me

When you signed up for CurrentCare, you should have received a 'welcome to CurrentCare' email, acknowledging your enrollment. If you also enrolled in CurrentCare for me, you should have also received an email to create your user name and password to access your CurrentCare for Me account. This email expires after three weeks, so please be sure to look for it and follow directions to set up your account as soon as you sign up.

If you think you think you have already set up your account but are not sure, go to the "Forgot your username or password" link on the [CurrentCare for Me login page](#).

Once I'm logged into CurrentCare for Me, how can I see my test result?

The following screen shots contain fictitious patient names and data.

You can find lab results under "Health Records" on the "My Lab Tests" tab.

The names of the tests vary by testing organization, and include: COVID-19, Coronavirus, SARS-Cov-2, and similar, but also less obvious titles such as Micro Miscellaneous Test or Send Out Reference Test.

The screenshot shows the 'Lab Results Detail' page. The left sidebar has 'My Lab Tests' selected. The main content area displays the following information:

- Test Name: SARS-COV-2 (COVID-19) PCR
- Date: June 15th, 2020
- Status: Completed
- Result Status: Final

Test	Value	Normal Range
SARS COV-2 INTERPRETATION	NEGATIVE	NOT DETECTED
SARS COV-2 SOURCE	NASOPHARYNGEAL	

Entered on June 15th, 2020 6:00 AM at East Side Clinical Lab.

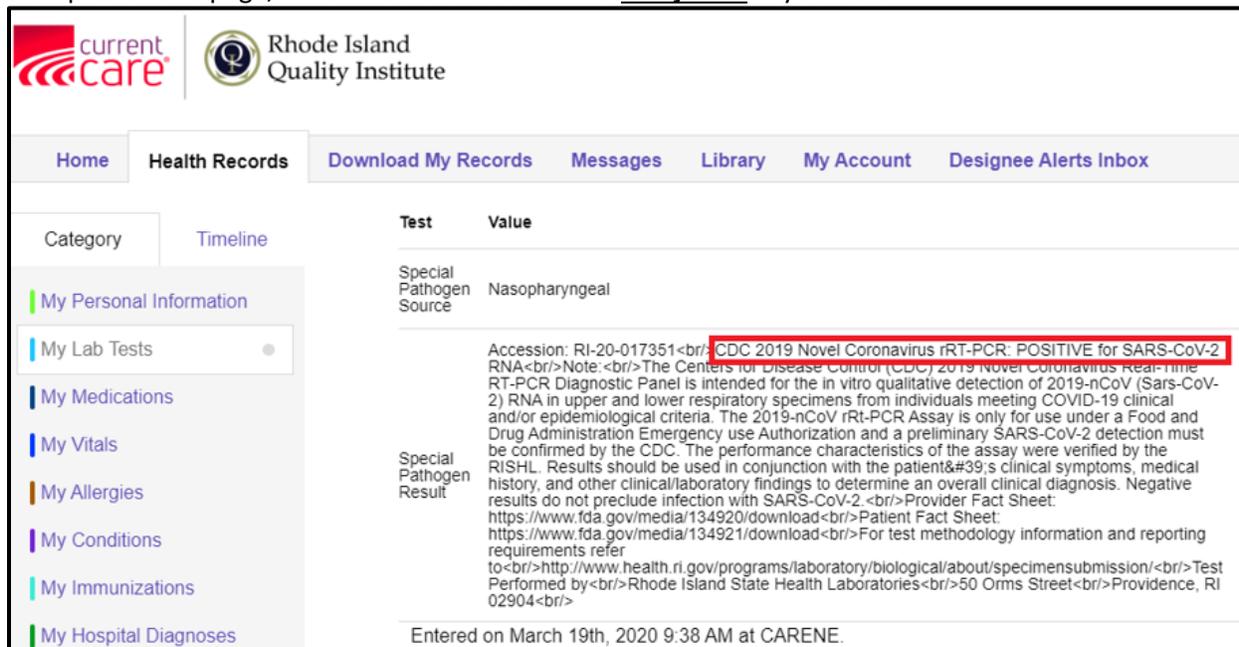
Look for the words "NEGATIVE" or "NOT DETECTED" next to the test name as in the two examples on this page. This means that COVID-19 was not found in your test.

The screenshot shows a detailed lab report for a 'MICRO MISC TEST'. The result is 'SARS-COV-2 RNA NOT DETECTED BY rRT-PCR'. The report includes the following text:

FINAL REPORT: SARS-COV-2 RNA NOT DETECTED BY rRT-PCR
 NOTE: THE CENTERS FOR DISEASE CONTROL (CDC) 2019 NOVEL CORONAVIRUS REAL-TIME RT-PCR DIAGNOSTIC PANEL IS INTENDED FOR THE IN VITRO QUALITATIVE DETECTION OF 2019-nCoV (SARS-CoV-2) RNA IN UPPER AND LOWER RESPIRATORY SPECIMENS FROM INDIVIDUALS MEETING COVID-19 CLINICAL AND/OR EPIDEMIOLOGICAL CRITERIA. THE 2019 nCoV rRT-PCR ASSAY IS ONLY FOR USE UNDER A FOOD AND DRUG ADMINISTRATION EMERGENCY USE AUTHORIZATION AND A PRELIMINARY SARS-CoV-2 DETECTION MUST BE CONFIRMED BY THE CDC. THE PERFORMANCE CHARACTERISTICS OF THE ASSAY WERE VERIFIED BY THE RISHL. RESULTS SHOULD BE USED IN CONJUNCTION WITH THE PATIENT'S CLINICAL SYMPTOMS, MEDICAL HISTORY, AND OTHER CLINICAL/LABORATORY FINDINGS TO DETERMINE OVERALL CLINICAL DIAGNOSIS. NEGATIVE RESULTS DO NOT PRECLUDE INFECTION WITH SARS-CoV-2. TESTING PERFORMED BY: RI DEPARTMENT OF HEALTH LABORATORIES-50 ORMS STREET-PROVIDENCE, RI 02904-TEST ORDERED: COVID-19 SPECIMEN: NP SWAB SENT TO: RIDOH DATE COLLECTED: 03/19/20 DATE SENT OUT: 03/20/20

Entered on March 19th, 2020 8:11 PM at South County Hospital.

A positive test result may show as **“POSITIVE”**, **“DETECTED”**, or **“Abnormal”** as shown in the two examples on this page, which means that COVID-19 ***was found*** in your test.



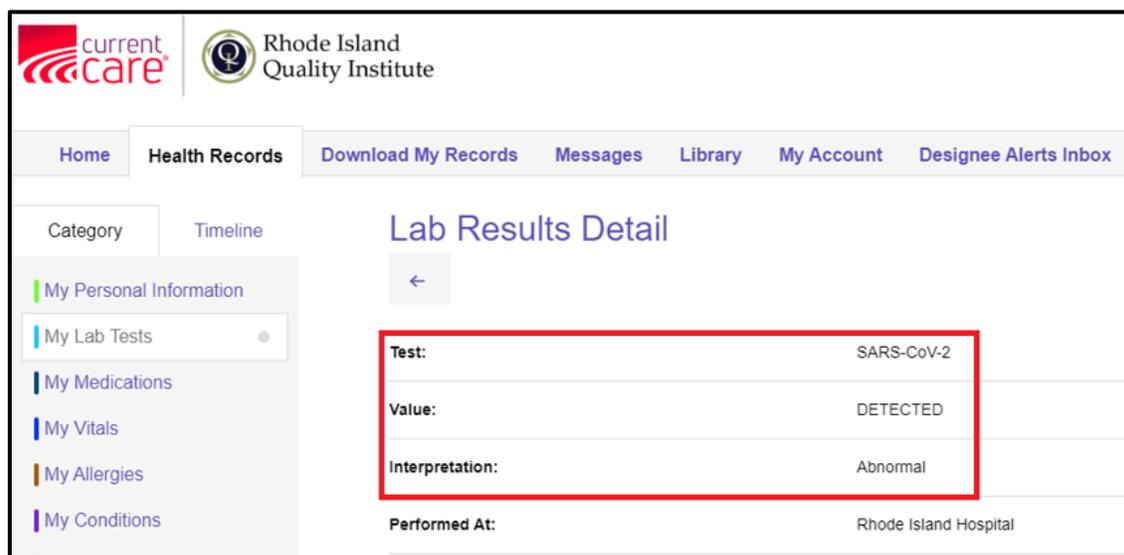
Home Health Records Download My Records Messages Library My Account Designee Alerts Inbox

Category Timeline

- My Personal Information
- My Lab Tests
- My Medications
- My Vitals
- My Allergies
- My Conditions
- My Immunizations
- My Hospital Diagnoses

Test	Value
Special Pathogen Source	Nasopharyngeal
Special Pathogen Result	<p>Accession: RI-20-017351
CDC 2019 Novel Coronavirus rRT-PCR: POSITIVE for SARS-CoV-2 RNA
Note:
The Centers for Disease Control (CDC) 2019 Novel Coronavirus Real-time RT-PCR Diagnostic Panel is intended for the in vitro qualitative detection of 2019-nCoV (Sars-CoV-2) RNA in upper and lower respiratory specimens from individuals meeting COVID-19 clinical and/or epidemiological criteria. The 2019-nCoV rRT-PCR Assay is only for use under a Food and Drug Administration Emergency use Authorization and a preliminary SARS-CoV-2 detection must be confirmed by the CDC. The performance characteristics of the assay were verified by the RISHL. Results should be used in conjunction with the patient's clinical symptoms, medical history, and other clinical/laboratory findings to determine an overall clinical diagnosis. Negative results do not preclude infection with SARS-CoV-2.
Provider Fact Sheet: https://www.fda.gov/media/134920/download
Patient Fact Sheet: https://www.fda.gov/media/134921/download
For test methodology information and reporting requirements refer to
http://www.health.ri.gov/programs/laboratory/biological/about/specimensubmission/
Test Performed by
Rhode Island State Health Laboratories
50 Orms Street
Providence, RI 02904
</p>

Entered on March 19th, 2020 9:38 AM at CARENE.



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Category Timeline

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Lab Results Detail

Test:	SARS-CoV-2
Value:	DETECTED
Interpretation:	Abnormal
Performed At:	Rhode Island Hospital

Other resources for Covid-19 Testing Results:

On July 27, Rhode Island’s Department of Health published a 14-page FAQ document about Covid-19 testing: <https://health.ri.gov/publications/frequentlyaskedquestions/RI-COVID-19-Testing.pdf>

Other resources for CurrentCare:

To learn more about CurrentCare, CurrentCare for Me, and how to assign a designee, please follow these links:

[CurrentCare Overview](#)

[CurrentCare for Me and Designees](#)

[Frequently Asked Questions](#)